



NUMBER: 08-014-02

GROUP: Electrical

DATE: Sept. 2, 2002

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SUBJECT:

Loud Audible Burst of Static or Distortion From Radio

MODELS:

2002	(DN)	Durango
2002 - 2003	(JR)	Sebring Sedan/Sebring Convertible/Stratus Sedan
2002	(PL)	Neon
2002 - 2003	(RS)	Town & Country/Caravan/Voyager
2003	(KJ)	Liberty
2003	(PT)	PT Cruiser
2003	(TJ)	Wrangler
2003	(WJ)	Grand Cherokee

NOTE: THIS BULLETIN APPLIES TO VEHICLES EQUIPPED WITH SALES CODES RBB (AM/FM CASSETTE) OR RBK (AM/FM CD), RADIOS BUILT PRIOR TO JULY 31, 2002 (MDH 0731XX).

SYMPTOM/CONDITION:

The affected radios may exhibit a loud intermittent sound or burst of static within the first 30 seconds of the radio turning on.

DISCUSSION:

This condition only affects the model years/part numbers listed below. The Huntsville service centers are equipped to handle the affected radios on an exchange basis. Make sure to describe the condition as a "static burst" when communicating with the service center.

2002 MY DN/JR/PL/RS with p/n 05091958AA RBK radio will be exchanged with an AB level part.

2003 MY JR/KJ/PT/RS/TJ/WJ with p/n 05054354AF or 05054354AG RBK and p/n 05064335AF or 05064335AG RBB radios will be exchanged with an AH level part.

NOTE: THIS CONDITION IS CAUSED BY SOFTWARE INTERNAL TO THE RADIO. NO OTHER VEHICLE COMPONENTS OR SYSTEMS ARE AFFECTED.

POLICY:

Information Only



NUMBER: 14-001-02 REV. A

GROUP: Fuel

DATE: Oct. 7, 2002

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THIS BULLETIN IS BEING PROVIDED IN ADVANCE. DO NOT ORDER PARTS FOR LH-VEHICLES OR PERFORM ANY ACTIONS RELATED TO LH-VEHICLES LISTED IN THIS BULLETIN UNTIL OCTOBER 7, 2002. PARTS ARE IMMEDIATELY AVAILABLE FOR ALL OTHER INVOLVED VEHICLES.

THIS BULLETIN SUPERSEDES TECHNICAL SERVICE BULLETIN 14-001-02, DATED MAY 6, 2002. THIS IS A COMPLETE REVISION AND NO ASTERISKS HAVE BEEN USED TO HIGHLIGHT REVISIONS.

SUBJECT:

Fuel Cap Difficult To Remove

OVERVIEW:

This bulletin involves installing a revised fuel cap.

MODELS:

2002	(AB)	Ram Van/Wagon
2002	(AN)	Dakota
2002	(BR/BE)	Ram Truck
2002	(DR)	Ram Truck
2002	(DN)	Durango
2002	(JR)	Sebring/Sebring Convertible/Stratus
2002	(KJ)	Liberty
2002	(LH)	300M/Concorde/Intepid
2002	(PG)	Chrysler PT Crusier (International Markets)
2002	(PL)	Neon
2002	(PT)	Chrysler PT Crusier
2002	(RG)	Town & Country (International Markets)
2002	(RS)	Town & Country/Voyager/Caravan
2002	(TJ)	Wrangler
2002	(WG)	Grand Cherokee (International Markets)
2002	(WJ)	Grand Cherokee