

Technical Service Bulletin

NUMBER: 24-01-00

GROUP: Heating & A/C

DATE: Feb. 4, 2000

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SUBJECT:

Improved Driver Side Floor Duct

OVERVIEW:

This bulletin involves replacing the drivers side floor duct

NOTE: THIS BULLETIN APPLIES TO VEHICLE BUILT BEFORE SEPTEMBER 1, 1999 (MDH 09 01 XX). VEHICLES BUILT AFTER THAT DATE CONTAIN THE REVISED FLOOR DUCT.

MODELS:

1999 - 2000 (WJ) Grand Cherokee

SYMPTOM/CONDITION:

Customers may complain of cold driver's feet or inadequate airflow to the driver's side floor.

DIAGNOSIS:

If customers complain of this condition, perform the Repair Procedure.

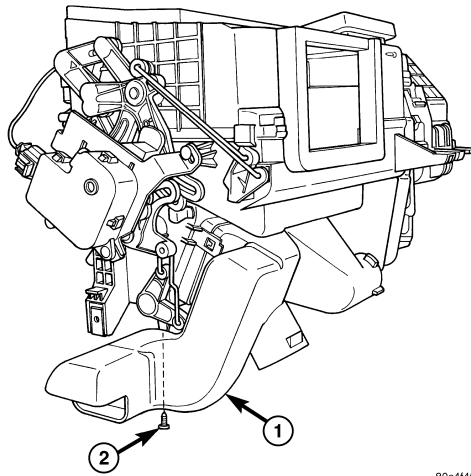
PARTS REQUIRED:

1 05012723AB Duct - Driver's Side Floor

REPAIR PROCEDURE:

THIS REPAIR IS COMPATIBLE WITH DAIMLERCHRYSLER'S MOBILE SERVICE PROGRAM AND DOES NOT REQUIRE HOISTS OR OTHER FULL SERVICE FACILITY SPECIAL EQUIPMENT.

1. Locate the driver's side floor duct and attaching screw (See figure 1).
2. Remove the attaching screw and duct. This requires a very short #1 Phillips screw driver, approx. 1 1/2 inches in length.
3. Install the new duct, p/n 05012723AB, and install the attaching screw.



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- 1. DUCT
- 2. SCREW

FIGURE 1

POLICY: Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No: 24-65-49-910.2 Hrs.

FAILURE CODE: P8 - New Part